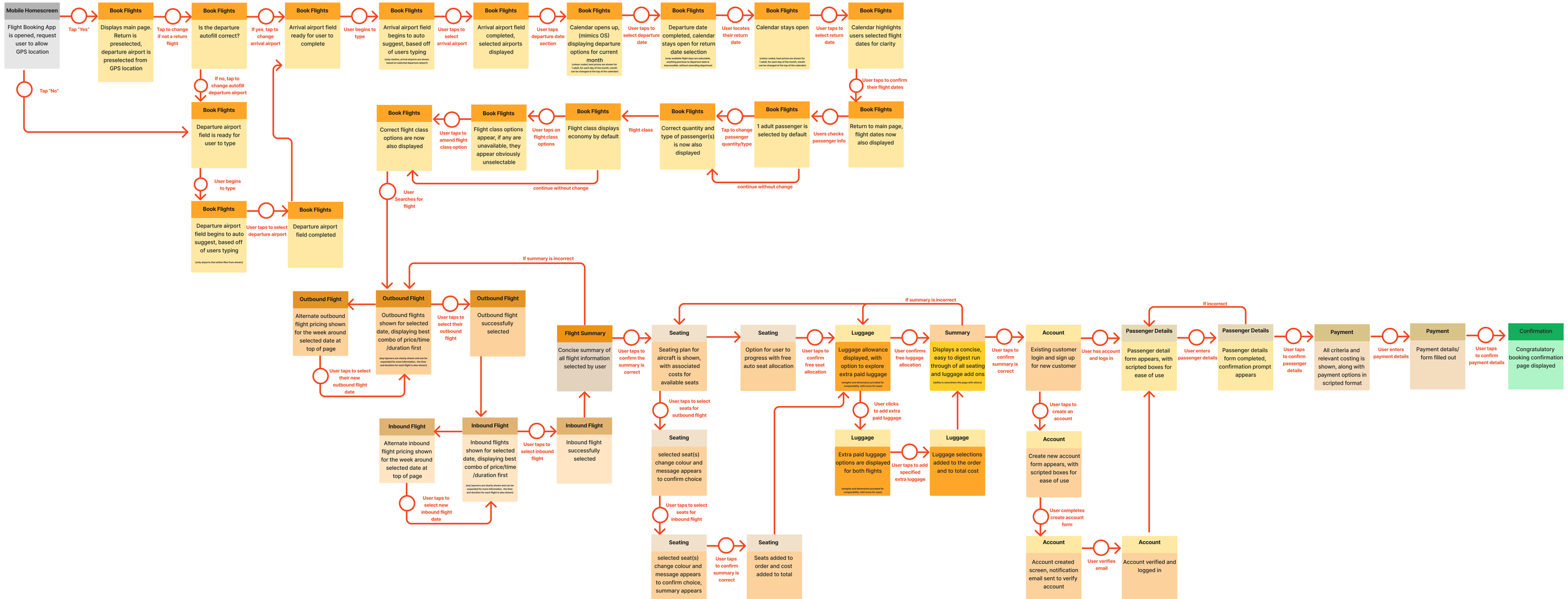
Mobile Homescreen
Flight Booking App is opened, request user to allow GPS location
Tap "Yes"
Tap "No"
Book Flights
Displays main page. Return is preselected, departure airport is preselected from GPS location
Tap to change if not a return flight
Book Flights
Is the departure autofill correct?
If yes, tap to change arrival airport
If no, tap to change autofill departure airport
Book Flights
Departure airport field is ready for user to type
User begins to type
Book Flights
Departure airport field begins to auto suggest, based off of users typing
(only airports that airline flies from shown)
User taps to select departure airport
Book Flights
Departure airport field completed
Book Flights
Arrival airport field ready for user to complete
User begins to type
Book Flights
Arrival airport field begins to auto suggest, based off of users typing
(only relative, arrival airports are shown based on selected departure airport)
User taps to select arrival airport
Book Flights
Arrival airport field completed, selected airports displayed
User taps departure date section
Book Flights
Calendar opens up, (mimics OS) displaying departure options for current month
(colour coded, best prices are shown for 1 adult, for each day of the month, month can be changed at the top of the calendar)
User taps to select departure date
Book Flights
Departure date completed, calendar stays open for return date selection
(only available flight days are selectable, anything previous to departure date is inaccessible, without amending departure)
User locates their return date
Book Flights
Calendar stays open
(colour coded, best prices are shown for 1 adult, for each day of the month, month can be changed at the top of the calendar)
User taps to select return date
Book Flights
Calendar highlights users selected flight dates for clarity
User taps to confirm their flight dates
Book Flights
Return to main page, flight dates now also displayed
Users checks passenger info
Book Flights
1 adult passenger is selected by default
Tap to change passenger quantity/type
Book Flights
Correct quantity and type of passenger(s) is now also displayed
flight class
Book Flights
Flight class displays economy by default
continue without change
User taps on flight class options
Book Flights
Flight class options appear, if any are unavailable, they appear obviously unselectable
User taps to amend flight class option
Book Flights
Correct flight class options are now also displayed
User Searches for flight
If summary is incorrect
Outbound Flight
Alternate outbound flight pricing shown for the week around selected date at top of page
User taps to select their new outbound flight date
Outbound Flight
Outbound flights shown for selected date, displaying best combo of price/time /duration first
(any layovers are clearly shown and can be expanded for more information, the time and duration for each flight is also shown)
User taps to select their outbound flight
Outbound Flight
Outbound flight successfully selected
Inbound Flight
Alternate inbound flight pricing shown for the week around selected date at top of page
User taps to select new inbound flight date
Inbound Flight
Inbound flights shown for selected date, displaying best combo of price/time /duration first
(any layovers are clearly shown and can be expanded for more information, the time and duration for each flight is also shown)
User taps to select inbound flight
Inbound Flight
Inbound flight successfully selected
Flight Summary
Concise summary of all flight information selected by user
User taps to confirm the summary is correct
Seating
Seating plan for aircraft is shown, with associated costs for available seats
User taps to select seats for outbound flight
Seating
selected seat(s) change colour and message appears to confirm choice
User taps to select seats for inbound flight
Seating
selected seat(s) change colour and message appears to confirm choice, summary appears
User taps to confirm summary is correct
Seating
Seats added to order and cost added to total
Seating
Option for user to progress with free auto seat allocation
User taps to confirm free seat allocation
Luggage
Luggage allowance displayed, with option to explore extra paid luggage
(weights and dimensions provided for comparability, with icons for ease)
User confirms free luggage allocation
User clicks to add extra paid luggage
Luggage
Extra paid luggage options are displayed for both flights
(weights and dimensions provided for comparability, with icons for ease)
User taps to add specified extra luggage
Luggage
Luggage selections added to the order and to total cost
Summary
Displays a concise, easy to digest run through of all seating and luggage add ons
(ability to save/share this page with others)
If summary is incorrect
User taps to confirm summary is correct
Account
Existing customer login and sign up for new customer
User has account and logs in
User taps to create an account
Account
Create new account form appears, with scripted boxes for ease of use
User completes create account form
Account
Account created screen, notification email sent to verify account
User verifies email
Account
Account verified and logged in
Passenger Details
Passenger detail form appears, with scripted boxes for ease of use
User enters passenger details
Passenger Details
Passenger details form completed, confirmation prompt appears
If incorrect
User taps to confirm passenger details
Payment
All criteria and relevant costing is shown, along with payment options in scripted format
User enters payment details
Payment
Payment details/ form filled out
User taps to confirm payment details
Confirmation
Congratulatory booking confirmation page displayed